Ref: Telemarketing Rulemaking Comment FTC File No. R11001

To Whom It May Concern:

I support the proposed changes in the Telemarketing Sales Rules that provide for a national "Do Not Call List" and fines for businesses that violate it. I pay formy telephone formy own and my family's private use. I do not fund it as a convenience for intrusive businesses.

My Address:

Thank you for helping to preserve privacy and protection from intrusion in our homes.

Sincerely,

Ja 30, 02 F.T.e This of Sec 2 159 oo Perm No. wir DC. Wear F.T.C. for you the abuses & Telemacketers Please make it illegal - cell oral upset my life -That you Acrealy Dever & Sofa

carbonless 480119 TRIP

FTC Pm 159 (00 Persollander What helpstere TRA)
FTC, RM. 159, 600 PENNSYLVANIANIE. NW, WASHINGTON, D.C. 2050 SUBJECT: RULEMAKING - COMMENT: FTC FILE # R411001 DATE 2-2-02
Please Please Please ESTMBLISH A FELERAL" DO
NOT CALL REGISTRY AS INDICATED IN THE ENclosed
ARTICLE. I GET UNSOLICITES CALLS, FAXES, MAIL, ALL
4-MAIL. I NO CONGER USE E-MAIL, DISCONNECTES MY
FAX PHONE LINE BUT MY PHONE KEEPS RINGING. HOW THE
TELEMARKETERS HAVE MACHINES THAT LEAVE FULL SALES
PLEASE REPLY TO SIGNED PLTCHES ON MY ANSWESME MACHINE.
PLEASE, LETS PUT M STOP ON THIS INTRUSION. MAKE
THE PENALTY STOFF. IF FINES DON'T WORK, PUT
THE TELEMARKETER'S HEARS ON A STICK OUTSIDE HIS
PLACE OF EMPLOYMENT AS A WARHING TO OTHERS!!
DATE SIGNED ON SIDERATION.
SIGNED J. A. Regenhold
SEND PARTS 1 AND 3 INTACT - PART 3 WILL BE RETURNED WITH REPLY. Carbonless Carbonless

The Di

FTC pushes no-call list to block telemarketers

By HARRY WESSEL SENTINEL STAFF WRITER

Stop virtually all telemarketing calls with one phone call to the federal government? Love it or hate it, it's a very real proposal from the Federal Trade Commission.

commission this month offered a series of proposals to toughen its six-yearold Telemarketing Sales ens of sites throughout Cen-Rule. Among the proposals is tral Florida, as well as by the establishment of a nation- phone. at "Do Not Call" registry that with a single phone call.

Florida already maintains a "No Sales Solicitation Calls" list, but it costs \$10 to get on it and a \$5 annual renewal fee to stay on it. (For an application, call 1-800-435-7352 or go to www.800helpfla.com.)

The telemarketing industry argues that market forces, not the federal government, should rule. Its trade group, the Direct Marketing Association, maintains a free Do Not Call" list for consumers. (Send your name, address and residential phone number(s) to Telephone Preference Service, Direct Marketing Association, P.O. Box 9014, Farmingdale, NY 11735.)

Those backing the FTC's proposal say such trade group and state-level efforts haven't been effective.

In any event, the FTC is looking for public input on the question. To register your feelings, title your letter or email Telemarketing Rulemaking - Comment. FTC File No. R411001 and either mail it to FTC, Office of the

Consumer Line

Secretary, Room 159, 600 Pennsylvania Ave. Washington, D.C. 20580 or email it to tsr@ftc.gov.

Free tax help

Free tax counseling for seniors — and the general public — starts Friday at dozens of sites throughout Cen-

For the 25th consecutive consumers could join for free year, AARP is providing trained volunteer counselors to answer questions under its Tax-Aide Program. Those whose questions cannot be answered over the telephone are referred to their nearest Tax-Aide site.

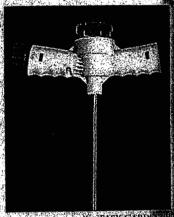
> open weekdays from 9 a.m. to 4 p.m. through April 15. Operating hours for the counseling sites vary, with many not opening until next week.

The number for tax questions, and for finding the nearest Tax-Aide site, is 407-628-4381. If that's a long-distance call, use 1-888-227-7669 to find your nearest Tax-Aide site. You also can get information about Tax-Aide and ask tax questions via email at www.aarp.org/tax-

Recall: Root feeders

What: About 345,000 Ross **Root Feeders**

Reason: The chamber caps used to mix food, water and insecticide for trees and shrubs can detach during use and strike nearby consumers. There has been one report of



Garden peril. The chamber of on the Ross Root Feeder can off and strike nearby consum

a woman suffering injuries to her teeth and mouth from a flying root feeder cap.

Description: The The phone lines will be feeders are 21/2 feet high a green hose connection vellow handles. The recalled feeders are Model 1200C either 24207 or 24208 printed on the chamber If the imprint reads 24208 it is not covered by the recal

Sold from: October through January 2002 hardware stores and home and-garden centers nation wide for about \$33.

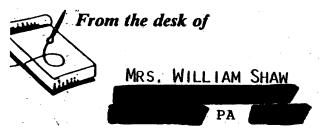
What to do: Stop using the recalled feeders immediately throw out the chamber car and contact Easy Gardener a 1-800-621-4769 to receive free replacement cap infor-mation on the recall also is available at rosscap.com

Consumer Line runs Tuesdays and Thursdays. Write: Consumer Line, 633 N. Orange Ave., Orlando, FL 32801; call 407-420-5506; or send an e-mail. to hwessel@orlandosentinel.com.

2/1/02 To The Office of The Secretary Federal Trade Commission Washington, JC 20580 Our Telephones were installed for our use not for unwanted solicitations. We want to be Taken off of all telemarketers' lists. Qita Reutter and Kaye Pensanti Thank you Qita Seutter

ruary 8 2002 office of the Secretary Kank G

ROBINSON UT FARRIS Jelephone NUMBER



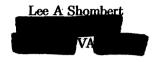
DEAR SIR,

DEFINITALLY PUT MY NAME ON THE DO NOT CALL LIST- I AM TIRED OF CALLS RIGHT WHEN EATING MY DINNER OR AROUND 9:00 AT NIGHT.

MY OWN CHILDREN DON; T CALL ME THEN. THIS LIST IS LONG OVER DO.

THANK YOU,

MR. & MRS. WILLIAM SHAW



February 3,2002

Room 159
Federal Trade Commission 600 Pennsylvania Av, NW
Washington, DC 20580

To whom it may concern;

· · ·

I want to express my support for the proposed "Do not call" registry. Telemarketers are offensive and intrusive, and I currently pay \$5 each month to avoid their calls; (I have a "distinctive ring" feature so I know if someone is calling on my listed telephone number and when someone is calling on my unlisted number. Telemarketers almost always call on the listed number.)

If I may, here are Some disorganized thoughts:

- I want my telephone treated Like my front door: I want to be allowed to post a "No Soliciting" sign.
- Freedom of speech does not, in my opinion, allow a telemarketer to use
 my resources (my telephone service) to broadcast their message. I can pay
 monthly fees to block these calls (caller ID, unlisted numbers, etc), but I
 think this is wrong the telemarketers should bear this cost, not me.
- I whole-heartedly endorse the idea that for-profit solicitors must abide by the registry even if they are soliciting for charities.
- I also endorse the idea that solicitors must properly identify themselves over caller ID. This should apply to every solicitor, including charitable organizations.
- I would lie to state a preference that even charities not call me. This would be a preference, not enforceable by law, but I could use it to disenfranchise charities who ignore it. I do **think** that charities are some of the biggest offenders, although I do not know how many of the calls **are** being made by for-profit companies on behalf of the charity.
- My local telephone company offers a service in which the number of the last caller is captured by the phone company and is made available to the
 police. As I understand it, the number cannot be hidden by caller ID. This service costs me about \$7 per use. I would like the law to allow the capture of such a number, when traceable to a solicitor, to be adequate

evidence of a violation of the registry. I would also like to be reimbursed for the service charge out of any fine paid by the solicitor (but not directly by the solicitor, **as** that might constitute a "prior business relationship" that allows them to **bypass** the registry in the future).

• My only concern with the registry is that it publicizes my telephone number. This is fine for listed numbers, which are already public, but is a concern for unlisted numbers. An unlisted number should, by definition, be considered as "do not call". I can see problems with this, however, as there is no way to know if a number is unlisted.

However, if we can ban automated dialers that sweep through all numbers in a region, then my unlisted numbers should be relatively safe and need not be registered. The only telemarketing calls I get on my unlisted number seem to be from people who do not know who they are calling; I assume they have dialed my number at random. This occurs infrequently and, if automated dialers are banned, I can live with what remains (for now).

Thank you for trying to address this problem. I just refuse to answer my listed number anymore because over 90% of the calls are solicitations. The current technique of asking that I be put on the organization's do-not-call list does not work; I really don't want to talk to these people long enough to learn who they work for, and I don't believe their answers anyway.

Thank you,

Lee A Shombert

Lee a Shombert

FTC, Office of the Secretary, Room 159 600 Pennsylvania Ave. N.W. Washington DC 20580

Re: New Rules to Protect us from Telemarketing Intrusions

I just mailed you a letter and 6 copies. I noticed two small errors which I hope won't matter. bottom of page 1 of 2 so see should be "to" see.

should be My zip code address

Enclosed is only one of the corrected letter and a copy of the news article that invited us to send our comments.

Sincerely,

Horde Simon

Mrs. Faith Simon

Page 1 of 2

Re: We Need Your New Rules to Protect us from Telemarketing Intrusions.

- 1. 911, Medical, Police, and Fire Emergency calls cannot be made when a telemarketing recording ties up the phone. It is frightening! When seconds count for an emergency phone call such as a baby choking, or a fire, or a crime in progress, a telemarketing recording will not allow a life saving 911 call to get through.
 - 2. There is no way to tell if the telemarketer is a legitimate business and if that business is honest. There is no way to prove over the phone if people are who they say they are. You can't examine credentials over the phone. A few years ago, our police department was embarrassed by a (boiler room) counterfeit operation that took in a large sum of money from trusting caring people in our community. After the tragedy of September 11, there were probably telemarketing cons collecting money for fraudulent charities. I refuse all calls including surveys, charity, and sales that come from unfamiliar sources because "I will not do any business over the phone,"
 - 3. We pay a hefty sum of money for phone service for our own use **and** not €or pesky businesses that want to sell something, **beg** money, or **try** to extract information that may be used for unscrupulous reasons.
 - 4. Some of the calls may masquerade **as a** telemarketing calls but these calls may be a disguise for the purpose of finding out if a location is vacant to rob? How would we know the **true** purpose of that call?
 - 5. We should not have to pay extra phone charges to prevent intrusions from telemarketers.
 - 6. Some telemarketers may **cruelly** prey upon naive people. Scams and identity theft cause homble suffering **and** devastating losses.
 - 7. People don't want interruptions by uninvited telemarketing calls and some of their reasons are very serious.
 - **8.** Federal Agencies should be authorized to monitor telemarketing calls to see if their businesses are legitimate. The telemarketers should pay the cost.

- 9. Modem technology has made it possible to 'make free 911 calls on pay phones. Perhaps modern technology will develop a way to allow a 911 call to cut through a telemarketing recording, Until then, we are all at risk!
- 10. The Federal Trade Commission seems sincerely concerned and it looks like the commission has some very *good* plans. Thank you for those, and thank you for inviting my comments.
- 11. Today, 2-04-02 I called the 877-382-4857 phone number and talked with Scott. He was very polite and encouraged me to send my letter to you. Thank you, Scott, I hope this is helpful.
- 12. (Here are some emergency calls we needed to make when seconds counted. Fires One year a fallen old electric power line started a fire, it happened again the next year. The fires could have destroyed our neighborhood. Robbery W e caught a mail thief in the process). Potential medical emergencies Some of our neighbors have serious heart problems. We don't want our phone lines tied up by telemarketers. As this intrusive business mushrooms and the calls increase in numbers and frequency, the risks of consequences from unethical businesses and our safety grows greater.

Respectfully yours,

Mrs. Faith Simon

CA

Copies (6)**as** requested **and** all paragraphs are numbered **as** requested. Copy to Congressman George Miller

The Fool School

Don't Call Me, I'll Call You

Thanks to the Federal Trade Commission, you may soon be able to finish your fried chicken dinner before it gets cold. Dropping what you're doing and running to the phone only to be offered a "free trial" or a "great offer" may soon be a thing of the past. Hooray!

The FTC has just announced

The FTC has just announced plans to modify its Telemarketing Sales Rule (TSR). Among its

proposals are:

Establishing a toll-free number through which consumers could request to be put an a "do not call" list, which would be respected by telemarkeiers.

■ Stopping telemarketers from hiding their identities from consumers who have caller ID.

■ Prohibiting telemarketers from getting a consumer's credit card or other account number from anyone but the consumer, or from improperly sharing it with anyone else for use in telemarketing

Requiring 'those selling credit card protection plans to disclose that consumers are liable only for up to \$50 of unau-

Ilhorized charges.

There are some interesting issues involved here. Many businesses, for example, are crying foul at any proposed restrictions on telemarketing, claiming that their right to free speech would be denied. Others argue that our right to privacy is violated by telemarketers. At stake, according to the (not unbiased) Direct Marketing Association, are \$668 billion in sales and 6 million jobs.

The new rules are not yet established or in effect, so hold your horses. Let's not just wait and see what happens, though. I lealthy democracies are participative ones. The FTC is welcoming your comments.

Read more about the initia-

2-4-6

The new rules are not yet established or in effect, so hold your horses.

tive online at www.ftc.gov (specifically, www.ftc.gov/opa/2002/01/donot-call.htm) or call 877-382-4357. Then send in your thoughts (The FTC lists some specific questions it has at www.ftc.gov/bcp/conline/ed-cams/donotcall/form.htm.)

You can send e-mail to tsraftc.gov. Send US-mail to: FTC, Office of the Secretary, Room 159, 600 Pennsylvania Ave. N.W., Washington, DC

20580.

The FTC requests that you number each & your paragraphs, and if you're sending in comments on paper, that you send six copies of your comments. Don't ask us why. (At least they don't want 60 copies.) The deadline for comments is March 29, 2002.

Write to us

Send questions for
Ask the Fool,
dumbest (or smartest) investments (up to 100
words) and your Trivia entries to Fool@fool.com
or via regular mail:
The Motley Fool,
c/o The Times,
P.O. Box 8099,
Walnut Creek,
CA 94596-8099

Sorry, we can't provide individual financial advice.

2-4-02 Contra Costa Times page 6 C

___Betsy Sise_ _ Rolfing • Counseling

Office of the Secretary, Rm. 159 Federal Trade Commission 600 Pennsylvania Ave. NW Washington, DC 20580

2/4/02

To whom It May Concern:

I herrily support A MATIONWICLE "Do NOT CALL"

VIST to give us A choice to refuse MANOYING

Telemarketing CALLS that invade our privacy.

(Does Anyone really buy mything over The

Phone from A telemarketer? I never woodel)

Such A do not CALL list woodel be A

Most wekome relief, especially from Computarized

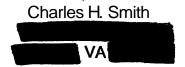
telemarketing.

Sincerely, Belg Size

				'e •	•	
SISC	*					
		nut m	u ram	e e	1	t
n you	v'Do	put M Not C	ALL le	st.		
. 0	Than	k jegon	ر ا			
4		Beach.	Sliste			. .
					and a second	
•			J. Ma		<u></u>	
	A Principal Company of the Company o				····	
	J	and an investment and a second	and the state of t	The state of the s		
					·	
all factories a service of the space of the factories and the factories as	of the state of th	, eta Wanda alikuwa et daineta kamada iki maine 🚅 i ikisista	And the state of t		mana.	
	Plane (the second seco		and the second s			
erffingdagt fillfollows on hotels , you a map , , while	-					
	<u> </u>				_	
					managan da a a a a a a a a a a a a a a a a a	
The state of the s						
					M.	

ب. بر

January 30, 2002



Office of the Secretary Room 159 Federal Trade Commission 600 Pennsylvania Avenue, NW Washington, DC 20580

RE: Telemarketing Comment

Dear Sir:

I read with interest today's Washington Post article on the Federal Trade Commission's (FTC) proposed rule that would establish a centralized, national "Do Not Call" registry for consumers who do not wish to receive unsolicited telemarketing phone calls. I certainly favor and support Federal intervention in regulating the telemarketing industry.

I am concerned however, that like many Federal regulations, this one will also be

I am concerned however, that like many Federal regulations, this one will also be plagued with exceptions or waivers that will permit industry favorites to continue this intrusive practice. I noted that the article did not discuss the fact that the banking industry, charities and others will 'not be subject to the new FTC rules, The vast majority of the telemarketing calls that I receive are from banks pushing credit cards/loans or from contract employees soliciting for charities. Banks have gone so far as to send me applications for credit cards where they state that an advantage of having their card is that they won't subject me to their telemarketing!

I am also somewhat skeptical about the ability of the FTC to enforce violations. The current law that imposes fines once a company has been told to remove you from their call list has been a dismal failure. Telemarketers routinely will not give out their names or, when requested, put a supervisor on the line. Such requests are met with instant dial tone and followed up with repeated calls and hang-ups to your home.

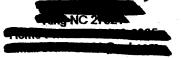
Though I am in favor of reigning in the telemarketing industry I believe that if the FTC isn't up to doing the job properly please don't waste my taxpayer's dollars on an ineffective system that only makes good headlines and enhances the performance measures of the FTC senior executives. Until the FTC steps up to the challenge and seriously proposes a solution that uniformly regulates

telemarketing activity for ALL industries the vast majority of consumers will continue to rely on caller ID and answering machines.

Sincerely,

Charles H. Smith

Sheila L. Smith and Bobby L. Smith



-February 04, 2002

Office of the Secretary Room 159 Federal Trade Commission 600 Pennsylvania Ave NW Washington DC 20580

Dear John,

Please have my name and address deleted from all telemarketers.. I do not wish to receive unsolicited telephone calls.

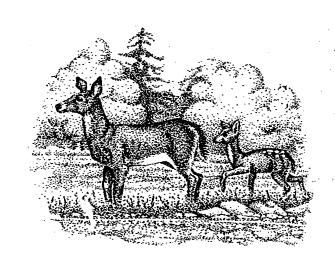
Thank you for your attention.

Sheilw L. Smith

Sincerely,

Sheila L. Smith

Office of the Secretary Km 159 Jederal Nobe Commission 600 Pennsylvania aneme, n. W. Washington, D.C. 20580 Illase put my name on your "Do not call" list, I am Dick I tree of Meening Unsulveited Suncirely June J. Stratley



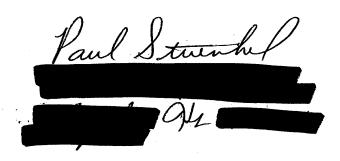
Jamony 30, 2002

ented un from remodel calle Enter mark un testing be more than whener

Tourider the telementation colle to be a serious muiance and would be happy to be gritated from them.

Down ghone tervier in to to for sure and the telementater.

thouse described and colored with girling and



Office of the Secretary Federal Tracle Commission

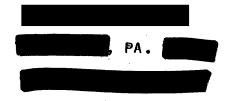
Dear Sirs:

Jelemarketing is not only a rude interruption of daily home life, it also constitutes uninvited home invasion through the misrepresentation of a telephone ring.

proposed solution - a centralized national "Do not Call" registry, I would also strongly suggest the cost of this registry be wholey supported by the telemarketing industry as a Digament cost of doing bushess.

I hank you for your considerations of my comments on the proposal.

Sinorely, Paul Swentel FROM; MR. & MRS. JOSEPH F. SWEEMEY



TO; THE FEDERAL TRADE COMMISSION

SUBJ; TELEMARKETING SALES RULE

DEAR SIR; MY WIFE AND I WOULD LIKE TO BE PUT ON THE

"DO MOT CALL" LIST IF AND WHEN IT IS IMPLEMENTED.

IT'S VERY ANNOYING AT DINER TIME OR WHEN YOU ARE

EXPECTING A CALL FROM THE HOSPITAL OR AN ACCIDENT ETC.

SINCERELY YOURS

SWEENEY

Margaret Taylor

Washington, DC

FLA. 4, 2002

Fed Trade Comm.

. .

Den Sii,

9 heartily support efforts to
establish a "Jo Not Cell" Registry.

9 am (also) heartily tired of hivering
my telephone ring for a myriail
Solicitations!

Thank you for praposing such
a ban.

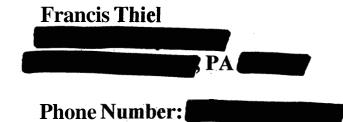
Sincerel, Margaret Taylor

January 28,2002

FTC, Office of the Secretary Room 159 600 Pennsylvania Avenue, NW Washington, DC 20580

Dear Sirs:

Please add my name, address and phone number to the FTC's proposal for a national telemarketing do-not-call list: The information needed is as follows:



Thank you.

Sincerely yours,

Francis Thiel

pour of the Secretary.

159
Pennsylvania One NW.

eta XIC - 20580. e put us on the "Po Not Call norheters."
Le trul of the elacts molephially is who won't take no find Denc 24/02

74- 4-2002

Please stop people fram calling me.
I have untisted phene I still get calls.
'It is real how to get sid of them.
Thenks

Better Wetken

Feb 1 2002

Tetemerking Lule Meking Comment 710 File no 8411001 > office of the Secretary 600 lenneybonie are lington Room 159 Washington DC 20580 Do not Call_

Registry

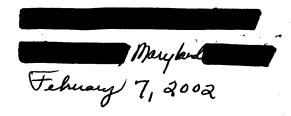
Edward H Williams

Danothy & Williams

Dorothy Louise Williams

Charles E. Williams

Word Calling mynumber'. 1/26/02 Note. The additional regulation include priverting telemarketers from hiding Their identities from Consumers culler & boyes (I would love all telemarketing to be included of Comment: I sincerely fuling, since I'm om paying for service from titephone Company; I should have the right to seteet who



Room 159

Federal Trade Commission
600 Pennsylvania Anenne, N.W.
Washington, D. C. 20580

To whom it may careen:

Please establish a "De hot Call"

rejectrony. I am so tried of the

felemarketer "interruptions to my

day. I make it a spolicy never to

buy or consider herying anything that

comes to my attention from a phonesall.

9 doubt that I'm alone by this action.

9 resent the incression to the privacy

af my home.

Thank you for your consideration in the

matter.

Weny huly yours,

Mass and Lhopet

An Jagree wow should have

a NATIONAL TELEMARKETING

DO-NOT- GALL list.

I believe many people

will agree to this proposal,

J. J. York

J. J. York

J. J. York

J. J. York

Telemarketing Rulemaking—Comment FTC File No R 411001.

TO WHOM IT MAY CONCERN:

PLEASE REMOVE MY NAME AND TELEPHONE NUMBER FROM YOUR LIST. I DO NOT WANT TO RECEIVE SUCH

E.D. ZACK

I WOULD APPRECIATE YOUR IMMEDIATE ATTENTION TO THIS MATTER. THANK YOU

Please pian me up for this proposal.

These dates are both bother some

These dates are both bother some

and disturbing. Structhing has to

be done to Stop this intrusion

be done to Stop this intrusion

into my home and primary.

E.D. Back

When Fich